

## Send completed form to:

FAX: 850-656-6099

EMAIL: [customercare@ftri.org](mailto:customercare@ftri.org)

MAIL: 1820 E. Park Ave. Ste 101, Tallahassee FL 32301

## Have Questions?

VOICE: 800-222-3448

TTY: 888-447-5620

EMAIL: [customercare@ftri.org](mailto:customercare@ftri.org)

## How Did You Learn About This Program?

- ☐ Friend/Family
 ☐ Hearing Aid Specialist
 ☐ FTRI Print Ad  
☐ Audiologist
 ☐ FTRI Presentation
 ☐ FTRI Digital Ad  
☐ Physician
 ☐ FTRI Website
 ☐ Other \_\_\_\_\_

## ★ Section 1- Applicant : Complete all sections AND complete other side, to choose your equipment →

FIRST \_\_\_\_\_ MIDDLE \_\_\_\_\_ LAST \_\_\_\_\_

BIRTHDATE \_\_\_\_/\_\_\_\_/\_\_\_\_ HOME PHONE \_\_\_\_\_ CELL PHONE \_\_\_\_\_

STREET ADDRESS \_\_\_\_\_ APT/NUMBER \_\_\_\_\_

CITY \_\_\_\_\_, FL ZIP \_\_\_\_\_ COUNTY \_\_\_\_\_

EMAIL ADDRESS \_\_\_\_\_

Used for Internal Identification and client services purposes only; never shared or sold

PHONE SERVICE (circle ALL you have): LANDLINE / CELL PHONE / SORENSON VP

STATE ID # \_\_\_\_\_

FL Driver's License/FL State ID

I AM: HARD OF HEARING / DEAF / SPEECH IMPAIRED

DEAFBLIND APPLICANTS - FTRI is not able to provide appropriate wireless and internet-based devices, per current TASA law. This federal program can help: <https://www.icanconnect.org/how-to-apply/florida/>

I WEAR HEARING AIDS: YES / NO

☐ My Shipping Address is different from above

SHIPPING ADDRESS \_\_\_\_\_ APT/NUMBER \_\_\_\_\_

CITY \_\_\_\_\_, FL ZIP \_\_\_\_\_ COUNTY \_\_\_\_\_

☐ Alternate contact person: \_\_\_\_\_ PHONE NUMBER \_\_\_\_\_

RELATIONSHIP \_\_\_\_\_ EMAIL \_\_\_\_\_

By signing here I certify that I am a permanent Florida resident who has a hearing loss and/or speech disorder, that I understand and accept the Conditions of Acceptance (provided separately), and that the information I have given is true. I authorize the certifier of this application to provide this information to FTRI in order that I can receive the designated specialized telecommunications equipment.

Signature: **X**

(If under 18, Parent or Guardian/POA must provide documentation)

Date: \_\_\_\_\_

## ★ Section 2 - Certifier: Complete all sections and sign where indicated

FTRI/RDC Office Use: ☐ HA ☐ ID DOC  
☐ 5 MIN HT ☐ DL  
☐ OTHER

In accordance with Chapter 427.705 F.S., I am eligible to certify FTRI applications.

I am (check one):

- ☐ Deaf Service Center/Regional Distribution Center Director  
☐ Appropriate State or Federal agency representative  
☐ State Certified Teacher for Hearing or Visually Impaired  
☐ Hearing Aid Specialist  
☐ Audiologist  
☐ Licensed Physician  
☐ Speech Pathologist  
☐ PA/ARNP for Audiologist, Dr. or Speech Path

Application must be certified within the State of Florida.

I certify that the applicant is: (check one)

- ☐ **Hard of Hearing** - permanent hearing impairment which is severe enough to require use of amplification devices to discriminate speech sounds in verbal communication  
☐ **Deaf** - permanent hearing impairment, unable to discriminate speech sounds in verbal communication with or without the assistance of amplification devices  
☐ **Speech Impaired or having a speech disorder** - permanent loss of verbal communication ability, which prohibits normal usage of standard telephone  
☐ **Dual sensory impaired** - both a permanent hearing impairment and a permanent visual impairment; includes Deafblindness

Certifier's Name (Print) \_\_\_\_\_ State License # \_\_\_\_\_

Agency Name \_\_\_\_\_ County \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_, FL Zip \_\_\_\_\_


Phone Number \_\_\_\_\_

Email \_\_\_\_\_

Notes:

**Certifier's Signature, or Stamp:**

**X**

**Directions:** Choose the device (and signaling device, if desired) that you prefer, by checking the circle next to it. Example: 

## PHONES AND ACCESSORIES

Loud, clear amplification and multiple tone settings help to make phone calls easier again.

Captioning provides additional access to phone conversations. Our caption phone does NOT require the Internet!

Squareglow signalers alert to incoming calls, with customized colors and sounds.

These are the most popular devices we offer; view individual product details and more options at: [www.ftri.org/products](http://www.ftri.org/products)

☐ **Clarity XLC8**  
Severe Hearing Loss



Connects to both  
Landline and Cell Service

☐ **XLC8 with Extra Handset**



Connects to both  
Landline and Cell Service

☐ **XLC8 with Extra Handset and Cell Phone Amplifier**  
Bluetooth



Connects to both  
Landline and Cell Service

☐ **Solo Extra Handset**  
For FTRI clients who already have the XLC8  
Connects to XLC8 only



### XLC8 Features:

- Pair up to 2 wireless devices with Bluetooth
- Answering machine with SlowTalk feature
- Amplifies outgoing speech up to 15 dB

The 50 dB XLCgo cell phone amplifier will amplify your cell phone when outside the home. At home, it is an additional handset for the XLC8!

### Both XLC8 and Alto Plus:

- 50+ dB of amplification; 4 tone settings
- Caller ID, Back-lit buttons
- Loud Speakerphone
- Hearing Aid compatible

☐ **Clarity Alto Plus**  
Severe Hearing Loss



Alto Plus: Landline Phone Service is required.

☐ **Clarity Desktop Duo**  
Mild to Moderate Hearing Loss



Both the corded and cordless phones offer 40 decibels of amplification.  
Landline Service is required.

☐ **Clarity Caption Phone**  
Severe Hearing Loss



This device offers amplified caption calling without connecting to Internet.  
Landline Service is required.

☐ **Speech Generating Tablet Phone**  
For Speech-disabled community. An ACC app on the tablet communicates directly through the telephone. Nine apps to choose from.  
Landline Service is required. Referral from Speech Language Pathologist is required.



☐ **Squareglow Flashing Signaler**



For landline phones, TTYs, Sorenson Lumina VP & VP-200.  
Landline or VP Service is required.

☐ **In-Line Amplifier: Landline**  
Severe Hearing Loss



Connects to any standard corded telephone. Offers up to 50 decibels of amplification and easy operation. Suitable for assisted living facility phones.

☐ **TeliTalk Phone**  
Bluetooth



Allows a Laryngectomee to speak on the phone using a built-in electrolarynx.  
Connects to both Landline and Cell Service

## CELL PHONE AMPLIFIERS

☐ **Clarity XLCgo**  
Bluetooth  
50 decibels amplification  
Volume & tone controls  
Severe Hearing Loss



### No Landline? No Problem!

- These amplifiers connect to your smart phone wirelessly using Bluetooth, to make mobile cell phone calls accessible.
- These devices deliver high-quality sound, feature loud and clear speakerphones, and are hearing-aid compatible.
- Use while away from home, anywhere you have cell phone service. Stay connected while on the go!

☐ **Serene SA-40**  
Bluetooth  
40 decibels amplification  
Volume & tone controls  
Mild to Moderate Hearing Loss



Contact FTRI for more assistance:

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